



MID FLORIDA
COMMUNITY SERVICES, INC.



ANNUAL REPORT 2018 - 19

Mid Florida Community Services, Inc.
P.O. Box 896, Brooksville, FL 34605
(352)796-1425

www.mfcs.us.com



MISSION

Mid Florida Community Services, Inc.'s mission is to strengthen partnerships, mobilize resources, and provide integrated services that promote self-sufficiency for individuals and families in the communities in which they live.

PROMISE

Mid Florida Community Services, Inc. envisions our community working together to reduce poverty. Individuals and families are empowered, strengthened, have sufficient money for food and housing; they can meet their own needs by utilizing their talents, potential and passions. All sectors within the communities we serve are engaged, including low-income populations, and play an active role reducing poverty and helping low-income individuals and families become fully self-sufficient. Mid Florida Community Services, Inc. is a leader, advocate, and voice for low-income individuals and families.

TABLE OF CONTENTS

MID FLORIDA COMMUNITY SERVICES, INC.

MISSION STATEMENT & PROMISE

| 2

LETTER FROM THE BOARD CHAIR

| 4

LETTER FROM THE CEO

| 5

YEAR IN REVIEW

| 6

OUR PROGRAMS

• CHILDREN'S ADVOCACY CENTER OF HERNANDO COUNTY

| 12

• COMMUNITY SERVICES

| 14

• HEAD START & EARLY HEAD START

| 18

• SENIOR SERVICES

| 20

• TRANSPORTATION SERVICES

| 22

• WEATHERIZATION SERVICES

| 24

FINANCIALS

| 26

THE MANAGEMENT TEAM

| 30

BOARD OF DIRECTORS

| 31

STAFF RECOGNITION

| 33

THANK YOU PARTNERS AND SPONSORS

| 34



Dear Friends, Community Partners and Supporters,

We continue to offer programs and services to meet our clients' needs such as transportation, healthcare, utility assistance, weatherization, nutritional services for seniors, early education, employment and job training.

Our programs financial position has had another excellent year. Our customer satisfaction is over 98% and our transportation program has an approximate 98% on time performance.

We completed a Needs Assessment in 2018 and we are working toward the goals that we learned from this assessment.

The Head Start program is still recognized as a Program of Excellence by the National Head Start Association. Less than 1% of the Head Start Programs nationally receive this distinguished status.



Letter from the CEO

Looking back through the history of Mid Florida Community Services, Inc. ("MFCS"), there have been many changes in Community Action. However, the primary objective has never changed, "to provide assistance and support to the individuals and families throughout the counties we serve."

For example, we now have the opportunity to provide services for the very young to the elderly. Our Early Head Start program provides care for many infants, as well as, preparing the 2 and 3 year olds to transition into our Head Start program. Our Head Start program provides the children a jump start into the next educational phase of their lives. Both programs provide the children with educational values, interaction with other children and interaction with their teachers.

Our Weatherization program was monitored this year with the result that all items reviewed during this visit appeared to follow program guidelines. Therefore, there are no corrective actions required to be performed.

By the end of August 2019, the nutritional services for needy seniors in four of our counties had served 276,663 meals to 1,722 seniors for an average of 34,582 meals per month.

As of this time, our programs have provided services to 21,515 individuals and 7,506 families.

Mid Florida Community Services, Inc. won a significant legal victory this year that has implications throughout the State of Florida. We had entered into a cooperative agreement with the Volusia County School District to create Head Start blended classrooms. These classrooms were created to help the Volusia County School District meet the state standards for serving pre-kindergarten aged students with disabilities in

its district. Those students with disabilities were placed in blended classrooms with typically developing peers.

The State of Florida's Department of Children and Families determined that these classrooms were subject to licensure as child care facilities. We disagreed with this determination and requested a hearing. The case finally ended at the First District Court of Appeal in Tallahassee. A three-judge panel agreed with our determination that the blended classrooms were entitled to an exemption from licensure by the State of Florida.

I would like to thank all the staff of Mid Florida Community Services, Policy Council, Community Partners, the Board of Directors and all of our supporters for their hard work and assistance.

Tommy Blackmon, ESQ.
Board Chair

The Chinsegut project is still in process, however, we are in the final stages.

MFCS has been very blessed in that we have a strong, dedicated staff, as well as a Governing Board, that believe in and emulate the Core Values of Community Action. Mat Kline, Chief Operating Officer, successfully completed his training and exams to become a Certified Community Action Professional (CCAP). He now holds the trifecta for Community Action, which consists of CCAP, Certified ROMA Trainer and Program of Excellence Evaluator. We are happy to announce that two more of our staff are pursuing their CCAP. Through continuing education and training, our staff strives to effectively provide direct services and to address the needs of the individuals and families in the communities we serve.

Michael J. Georgini, CCAP
Chief Executive Officer



SNAPSHOT

year in review



Head Start/Early Head Start received an expansion grant which positively impacted 120 additional families



The Children's Advocacy Center held a new fundraising event - Dining Under the Stars - May 2019



A new Community Services Spring Hill office opened August 2019 to eliminate clients travelling across the county to access services



The 6th Annual Children's Advocacy Center Designer Purse Bingo fundraising event was successful once again raising over \$40 K - September 2019



Senior Services received additional funding from various city and county commissions which allowed them to enrich services and activities at meal sites



Mat Kline, Chief Operating Officer achieved his Certified Community Action Professional (CCAP) certification



This year, the CAC was able to add two additional therapists to our team to meet the needs of child abuse victims

Overall, MFCS served **21,515** individuals and over **7,500** families

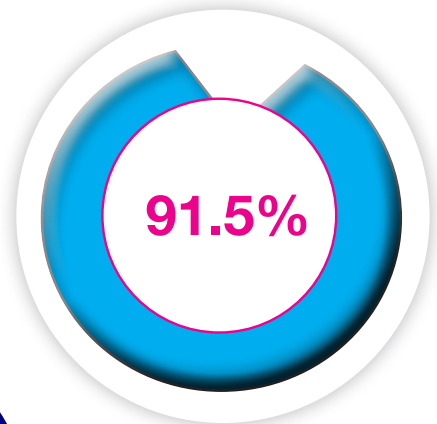
MFCS had **68,600** Volunteer hours for the Agency

MFCS had **46** partnerships to benefit client services

MFCS had **91.5%** Satisfied Employees

95% of MFCS funding goes directly to programs

Employee
Satisfaction
Rating



2018

Community Needs Assessment Results

1

Jobs/Employment



2

Housing/Rental Assistance



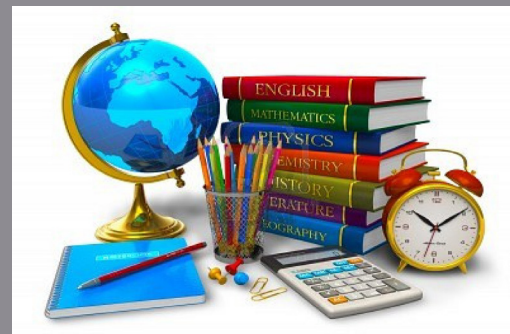
3

Health & Wellness Services



4

Education/Training



STRATEGIC PLAN GOALS

BASED ON THE COMMUNITY NEEDS ASSESSMENT

Goal 1

Enhance and improve job/employment opportunities and self-sufficiency for the low-income and vulnerable populations by increasing educational levels and the obtainment of job skills, abilities, and knowledge.

Goal 2

Enhance and improve the health and wellness within communities for the low-income and vulnerable individuals and families of the MFCS Service Region.

Goal 3

Enhance and improve safe, stable and affordable housing opportunities for the low-income and vulnerable individuals and families of the MFCS Service Region.

Goal 4

Actively advocate on behalf of low-income and vulnerable individuals, families, and communities.

Goal 5

Strengthen the Agency's ability to manage and improve its financial capacity needed to achieve Agency priorities and future service demands.



Our Programs

Serving Citrus, Hernando, Lake, Sumter,
Pasco, Polk, & Volusia Counties

Children's Advocacy Center
Community Services
Head Start & Early Head Start
Senior Services
Transportation Services
Weatherization Services



SCORECARD RESULTS

BY DEPARTMENT

55%



Head Start & Early Head Start
55% of children demonstrated skills for school readiness

24



CSBG
24 individuals obtained a recognized credential, certificate, or degree related to achievement of education/vocational skills

100%



Senior Services
100% of Adult Protective Services referrals, in need of immediate crisis, are seen within 72 hours

94



Weatherization
94 homes with improved energy efficiency and/or energy burden reduction

91%



Children's Advocacy Center
91% of sexual abuse victims showed a decrease in trauma and/or improvement in behavior

99%



Transportation
99% of on time performance

Children's Advocacy Center

The Children's Advocacy Center of Hernando County (CAC) provides a child-friendly, safe, supportive environment for assisting abused and neglected children and the non-offending family members. The CAC brings together the Department of Children and Families, the Hernando County Sheriff's Office, the State Attorney's Office, the University of Florida Child Protection Team, mental health providers and victim advocates. Together, with these partnerships, the CAC coordinates the investigations and services of this multidisciplinary team. The CAC also provides free counseling to child victims who have been sexually or physically abused. Therapists are committed to helping these victims heal and help restore lost childhoods.



6th ANNUAL DESIGNER PURSE BINGO FUNDRAISER Show Palace Dinner Theater

MFCS' Children's Advocacy Center of Hernando County (CAC) held their 6th Annual Designer Purse Bingo on Friday, September 20, 2019. Tickets sold out months in advance and 420 people were in attendance. More than \$42,000 was raised! Our biggest year yet!

It was a fun, exciting night with 14 designer purses given away to the winner of each round of bingo. The lucky winner of the bonus round won a Louis Vuitton purse valued at \$1,891!



91% o
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During
(CAC) se

Those s
intervent
advoc
comper
advocac
adults, m

This year
therapis
abuse
seeing
the maj



Florida Office of
Attorney General

ter



f sexual abuse victims showed a decrease in trauma and/or improvement in behavior

2019, the Children's Advocacy Center served **785** clients and provided more than **6,500** services.

services included: case management, crisis intervention, follow-up, forensic interviews, individual therapy, information on victim's rights, victim's transportation assistance, medical exams, personal therapy, specialized interviews with caregivers and multidisciplinary team staffings, and individual therapy.

ar, the CAC was able to add two additional staff to our team to meet the needs of child victims. The therapists, combined, are serving approximately 125 children each week, majority of which are children who have been sexually abused.

CHANGING LIVES

Two children that were being seen at our agency for trauma therapy were finally adopted by their grandma and are doing well. The therapist continually provided updates to the court on their progress in counseling and while in the care of the grandmother which in turn moved the adoption process along quicker. The therapist was invited to the final adoption hearing where the judge praised our therapist for the work she had done.

We had a teen who has terrible anxiety and had recently disclosed sexual abuse to her mom, who in turn called law enforcement. We partner with a therapy dog who usually visits on Wednesdays and stays in the lobby. However, we called in our therapy dog on a Monday, and the dog was able to go with the young lady in the interview room. With the comfort of the therapy dog, she was able to disclose the abuse.



(Stock Photo)

Community Services

Community services assists low-income Individuals and families by assisting with education, rent/mortgage assistance through our:

- Community Services Block Grant (CSBG)
- Family Self Sufficiency Program (FSSP)
- Low Income Home Energy Assistance Program (LIHEAP)
- Emergency Home Energy Assistance for the Elderly Program (EHEAEP)



6,962 Households
to restore o

408 Ho

263 Households
for rent/r

23 Individ
BA

24 Individu



LaShawn came to Mid Florida Community Services, Inc. (MFCS) on October 23, 2017. She was a Master's student at Saint Leo University and was no longer able to receive a Pell Grant. MFCS assisted LaShawn with tuition and supplies, as well as, other barriers she encountered while furthering her education. In December 2018, LaShawn graduated Saint Leo University with a Master's of Business Administration with specialization in Marketing.

"The Mid Florida Community Service Program has been such a blessing to my family and me. My family and I were in a place of transition, which was very difficult and at times felt very overwhelming. The MFCS Family Self-Sufficiency Program was there to assist my family and I through what seemed like the darkest time of our lives. Thank God for MFCS for being there to help lift me up and assist us with our life goals."

ELDE

, training, testing, energy payments, and



Households Received Energy Assistance
or prevent their electricity from being
disconnected

Households Received Emergency
Food Assistance

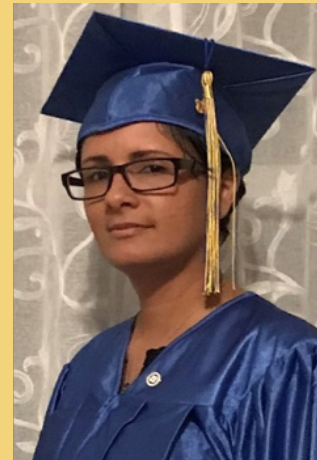
Households Received Emergency Assistance
mortgage, car repairs, temporary
shelter or medical care

Individuals completed an AA Degree,
Degree or Technical Training

Individuals secured a "Living Wage" job



CHANGING LIVES



Ann came to Mid Florida Community Services, Inc. in September 2018. Ann was working part-time while trying to obtain her RN License at Taylor College. After Ann was accepted into the Family Self-Sufficiency Program, support services was able to assist with tuition fees, state board exams, transportation costs, and utility bills.

Ann graduated from Taylor College and passed her State Board Exams in February 2019. With this accomplishment, she was hired full-time as a Registered Nurse, earning a salary above the livable wage.

"During my last semesters in nursing school, being able to work and succeed in school was very hard. I no longer had the flexibility I needed to work and study. Thankfully, I was approved for assistance with Mid Florida Community Services, Inc. Without MFCS, I would have not been able to afford my tuition and books. Melissa and the office supervisor, Kacee, have been so helpful in my journey. Even after I graduated and passed my state boards, I was assisted with gas and past due utility bills. This endeavor would have not been possible, firstly, without my Lord and Savior, Jesus and without the help of MFCS. Thank you for all that you've done for me and my family and all that you do for our community." - Ann

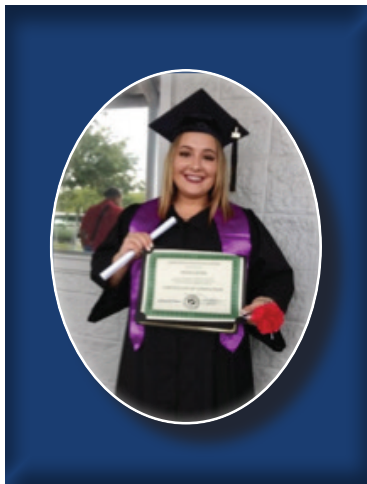


Katherine came to Mid Florida Community Services, Inc. in June of 2018. She was unemployed and a single parent. With the assistance of Mid Florida Community Services, Inc., she was able to enroll in the EMT program at Nature Coast EMS.

MFCS assisted Katherine with tuition, CPR Certification, uniforms, transportation, and the National Board Exam. Katherine graduated in December of 2018 from Nature Coast EMS, and then went on to pass the National Board Exam to become a Certified Emergency Technician. She then obtained a full time EMT position at Nature Coast EMS.

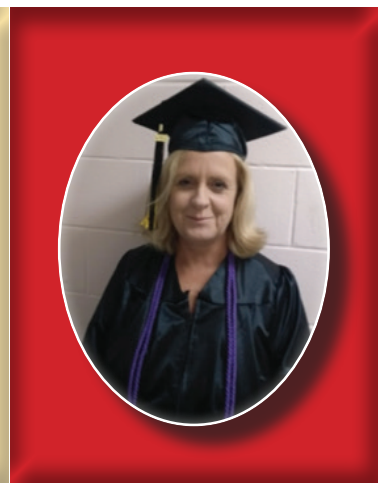
“I was notified about Mid Florida Community Services, Inc. by the program instructor at Nature Coast EMS. “I thought, great, how many directories and numbers am I going to receive again? Right!?! Wrong! Not this one. I was a single mom of 4 looking anywhere I possibly could for any kind

of help. I said to myself, I changed my life. I was going to be a meeting and I received exactly what my family needed. I received full tuition for the EMT, which was a huge help with unconditional support. It became my family's pride and joy, and my family celebrated anything I achieved. I was guided to all the resources I needed, be, in need of, with and through. Even graduation, my family said I deserved it, and it was an achievement as well, to show the help of MFCS I was



Deana came to Mid Florida Community Services, Inc. in pursuit of her goal to complete the Cosmetology Program. She was accepted in the Family Self-Sufficiency Program on August 16, 2018. Deana was very responsible and dedicated with her classes, assignments and testing. MFCS assisted with tuition, supplies for class, and state exam fees. Deana completed the Cosmetology Program on May 29, 2019. She passed the state tests and received her License for Cosmetology on July 12, 2019.

Tina came to Mid Florida Community Services, Inc. with a goal to complete the Nail Technician Program. She was approved to receive assistance through the Family Self-Sufficiency Program on April 1, 2019. Tina successfully completed the program and passed the state test. She received her Certificate for Nail Technician on August 27, 2019 and is now gainfully employed as a Certified Nail Technician.



myself, what's one more call? That call I went in for a meeting that turned out not at all. It was a welcoming. A welcome to family needed and I had prayed for. assistance for school, to become an my dream. I was accepted into a family al love; yes, love from an agency. They ly, my support, my encouragement, my y strength. We laughed, cried, yelled, and ing and everything that I needed to. I was right places that my family was, or would without question. My success happened all of my family, including MFCS. night when I questioned attending, needed to go, that I had earned it and I did. I thank God I went because it was not only to myself, but my four children them anything is possible. Through the was able to show my children and myself

this blessing of an achievement, and share it with them. Everyone gets a caseworker there, yet all of the staff are there to support you. Therefore, it did not feel like a caseworker to me it felt like a sister, a friend, who would truly be there through my journey.

Your success is what you make it. For me I made it through mine with the help of MFCS and my family, and my case worker Melissa, whom I will always hold dear to my heart. To anyone who feels alone, I understand. I felt that way until I walked through the doors of MFCS. I challenge everyone to walk through that door and make your success with a support system that feels like family. This was one of the best decisions I could have made for my family, are you willing to do the same? Do it for you, do it for your family. They deserve it and so do you, and you will have more support than you can imagine from Mid Florida Community Services, Inc.”



Muliyah came to Mid Florida Community Services, Inc. with the anticipation of completing the Nail Technician Program. She was approved to receive assistance through the Family Self-Sufficiency Program on April 1, 2019. MFCS assisted her with tuition, and with her dedication and persistence, Muliyah successfully completed the program and passed the state test. She received her Certificate for Nail Technician on August 27, 2019 and is now gainfully employed as a Certified Nail Technician.

Gabriel came to Mid Florida Community Services, Inc. (MFCS) in December of 2018. He was unemployed and eager to start the law enforcement academy at Withlacoochee Technical College. Through Case Management, Mid Florida Community Services, Inc. was able to assist Gabriel with several barriers, including the cost of uniforms and the state board exam.

As of October 2019, Gabriel is employed full time as a Sheriff's deputy. He says, "I would not have been able to achieve my dream career without the help of Mid Florida Community Services, Inc."



Head Start & Early Head Start

Head Start/Early Head Start provides the multiple services to infants, toddlers, pre-pregnant women, and their families:

- Education-Quality early childhood education is given to children ages 0-5 in families
- Family Engagement-Working with families to encourage school readiness, and
- Health-Head Start/Early Head Start wrap children and families with health education.



97% of Head Start Children and
95.2% of Early Head Start Children
are up to date on immunizations

1,070 total Head Start families served
166 total Early Head Start families served

25% of Early Head Start children are homeless
7.3% of Head Start children are homeless

5.3% Foster children in Early Head Start
1.4% Foster children in Head Start



30% Hispanic
33% African American
41.3% African American
32% African American
16.4% Hispanic
20% Hispanic
6.3% Black
7% Black



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school aged children,

family friendly centers.
self-sufficiency.



Client
Satisfaction
Head Start
99.3%



Demographics

Hispanic - Early Head Start

Hispanic - Head Start

African American - Early Head Start

African American - Head Start

White -Early Head Start

% White - Head Start

Racial - Early Head Start

Biracial - Head Start

Head Start
Mid Florida Community Services
Early Head Start



Mid Florida Community Services, Inc.

CHANGING LIVES



Head Start and Early Head Start recognizes the important role that parents, especially fathers, play in the success of their children's school readiness outcomes. James Norton was an active Head Start father, faithfully volunteering and engaging at his child's Head Start center.

James continued his engagement with MFCS Head Start/Early Head Start by actively participating on the Policy Council. A Head Start/Early Head Start Policy Council ensures the implementation of Head Start Performance Standards, and provides direction to MFCS' Head Start and Early Head Start programs. Additionally, Performance Standards require parents of enrolled children make up the majority of Policy Council members (51%). James participated on MFCS Head Start/Early Head Start Policy Council for four years and during his last year on the Policy Council, James held the position of Chairperson.

At the end of James' tenure with the Policy Council, he has successfully continued his journey by becoming a Substitute Teacher with Head Start. He is an active and valued member of the teaching team. James continues to pursue his professional and educational goals with MFCS Head Start/Early Head Start.

Senior Services

- **Community Care for the Elderly (CCE)** - This is a program where seniors are assigned to a CCE worker to address needs through service linkage.
- **Home Care for the Elderly (HCE)** - This program provides a monthly stipend to caregivers of seniors to address seniors' daily needs.
- **Alzheimer's Disease Initiative (ADI)** - This program serves clients ages 18+ and provides respite care for the disease.
- **Congregate Meal Sites** - These sites offer free nutritious meals to seniors as well as an opportunity for social interaction.
- **Respite Care** - Provides a break to allow caregivers of seniors to conduct personal business (i.e. shopping, errands, etc.).
- **Meals on Wheels** - A home meal delivery service which delivers nutritious, quality food daily to homebound seniors.
- **Pets on Wheels** - This is a home delivery service that delivers dog/cat food to seniors in an effort to help with their pets due to financial struggles.
- **Personal Care**
- **Homemaker Services**
- **Adult Day Care**
- **Emergency Alert Response**
- **Telephone Reassurance**



A Hunk, A Hunk of Burning Fun!

The 2018-19 year has been a great year for Senior Services!

One of the highlights of the year was receiving additional funding from various city and county commissions where we operate, which allowed us to enhance multiple meal sites for a richer experience for our clients. Some of what we were able to accomplish with those additional funds included:

- ✓ We were able to bring in an entertainer to facilitate karaoke/dancing on multiple occasions
- ✓ We purchased items to decorate for holidays and other special occasions
- ✓ We were able to purchase new games and activities per the clients' request
- ✓ We were able to purchase additional nutritional educational materials to provide to the clients

And let's not forget ... Elvis was in the house! Yes, Elvis was able to stop by one of our lucky meal sites and entertain them with some oldies, but goodies!



Case Manager who routinely assesses and
seniors to utilize for purchases to address
care to caregivers of those struggling with
for social interaction.
(shopping, hair care, socialization, etc.)
homebound seniors.
to prevent them from sharing human food with

*Client
Satisfaction
Senior
Services
97.3%*

Over **2,000** seniors served
Over **10,000** telephone reassurance calls
Over **25,000** emergency response alerts managed
Over **200,000** congregate meals served to more than 1,200 clients
Over **200,000** home delivered meals served to over 800 homebound seniors
Over **30,000** rides provided to meal sites
30 total partnering agencies
150 total volunteers
Over **10,000** lbs. of pet food delivered
Over **15,000** total volunteer hours
Over **8,000** meals delivered in preparation for Hurricane Season

CHANGING LIVES



Betty M. receives Community Care for the Elderly services through Senior Services; which includes home delivered meals, homemaking, and personal care assistance.

Betty tells us, "I am unable to function due to COPD/Emphysema. With these services, I am not depressed every day as before, knowing that I have help coming. The Aide is very helpful. She does the laundry, cooking and assists with the bathing. I could not remain in my home without her. She is a real great lady!"



Magda L. receives home delivered meals and homemaking services through Senior Services.

She states, "I was taking care of my husband who had dementia. It was really difficult for me to cook and clean the house. I cannot stand for long periods of time and I am having financial problems. I cannot cook or buy food. Receiving home delivered meals has been helpful because sometimes it's the only food I have at home. I am grateful for this service."

Transportation Services

Trans Hernando Transportation Services are provided to the elderly, and physically, mentally and economically disadvantaged residents of Hernando County.



Client
Satisfaction
Transportation
Services
100%

Ocdore Louis-Jean

In April of 2004, Ocdore Louis-Jean began his employment with Trans Hernando. In his 15 years of service, his riders describe him as a very safe, caring driver. Through surveys throughout the years we have seen the excellent service that he has provided to our riders. Thank you, Louis for all that you do!

Kim Kaye

In May of 2003, Kim Kaye began her employment with Trans Hernando. Her riders describe her as a very caring, compassionate driver that is always there to lend a hand. As one rider said on her survey, "Kim makes me feel like I am a part of the Trans Hernando Family". Thank you, Kim for all that you do!

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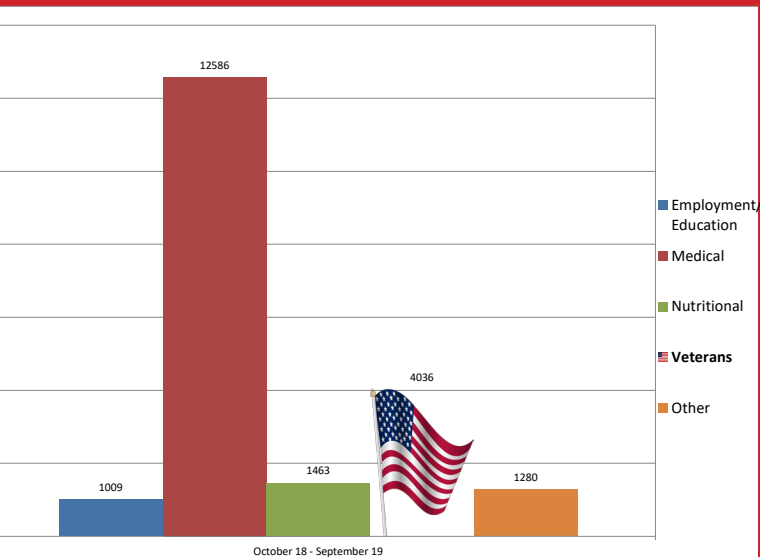


Mid Florida Community Services, Inc

Hernando has driven **169,269** miles
 ing rides to over **800** unduplicated clients
18,410 trips.

result of our Veterans \$1 ride program,
 Hernando has provided over **4,000** trips
 Veterans.

Breakdown of Trip Purpose October 2018 – September 2019



CHANGING LIVES



William S. has been riding with us since the beginning of this year. Before using our service he was using a cab service for \$42.00 each way. Having served our country in the US Army stationed in Germany, he can use our service for \$1.00 each way under our veteran rate. He loves that he is able to visit his wife, who lives in a facility, daily, and get rides to the supermarket for his nutritional needs.

Sany D. has been riding with Trans Hernando since July of 2017. She loves that our service enables her to be independent and be able to go to school on her own. Sany says that she likes the driver and that they are very friendly. She also enjoys using our bus pass for her rides to school.



Weatherization Assistance

The Weatherization Assistance Program services are designed to reduce energy costs by improving the home, while also addressing the health and safety conditions. Services are provided to homeowners, with priority given to those who are 60 years or older, families with disabilities, and children 12 years and younger.



Homes Weatherized

Sumter - 1 Home

Citrus - 14 Homes

Hernando - 16 Homes

Pasco - 34 Homes

Volusia - 29 Homes



Attic Insulation Before



After



improving energy efficiency
for eligible low-income
and/or families with



94 homes weatherized
decreased the energy burden
and increased health factors for
families

Annual average savings **\$283**

Annual consumption savings
18%

Weatherization improvements
significantly improve the
health of the occupants of the
household



CHANGING LIVES

"I wanted to let you know how happy we were with all the services we were provided. The inspector answered every question we could come up with and was very professional. The contractors were fabulous to deal with. They were here when they said they would be, came in, got to work, and didn't disrupt our lives at all. The best part is that our energy bill was reduced 58%. I can't remember the last time I was so happy to get my electric bill. This is a wonderful program, and we can't thank you enough!"

Cindy, Pasco County

"I wanted to write to let you know how pleased I am with the work the team did here in my home. The insulation, exhaust fans and other work they did makes my house feel much warmer, especially now that it is getting cold. My air conditioner and heater aren't running nearly as much as last year. Thank you again for the contractor and his team. They came as scheduled, worked around my doctor's appointments and cleaned up daily to ensure I didn't have any trip hazards. They were pleasant and friendly and I am happy with the results."

Eva, Volusia County



Financial

5%
Administrative
Rate

95% toward
programs

**Total Program
Costs
\$32,663,351**

67% Federal Funding
11% State Funding
22% Local Sources



Employ
369
Staff
Members



Serving
52 Sites over
7 Counties



MID FLORIDA COMMUNITY SERVICES, INC.**Statement of Activities***For the Twelve Months ending September 30, 2019***REVENUES:**

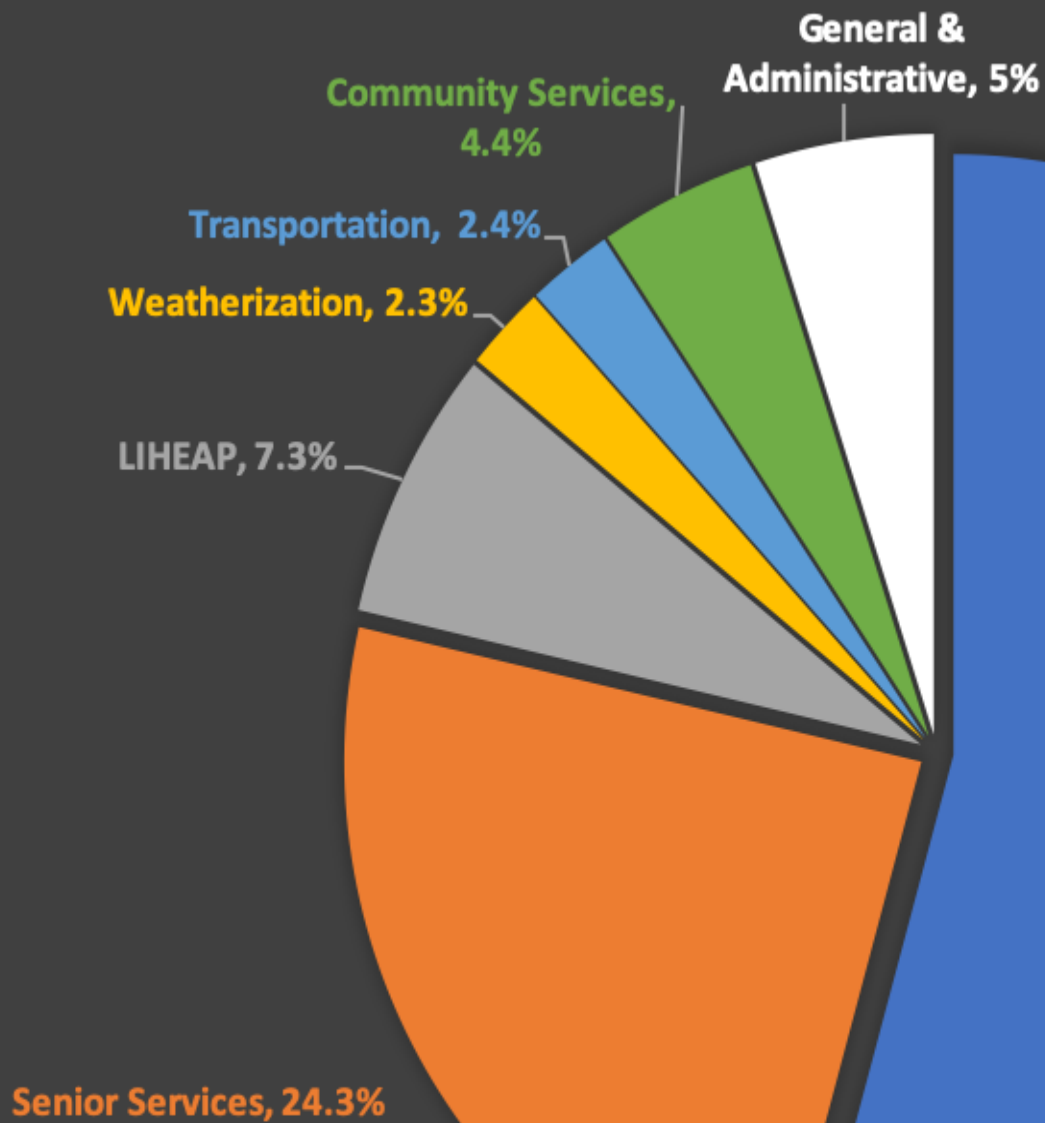
Grants	\$ 26,883,739.74
Interest	4,101.94
Revenue Fees	173,345.64
Local	1,883,012.81
Program Income	152,985.99
InKind	3,929,985.51

TOTAL INCOME**33,027,171.63****EXPENSES:**

Childhood Services	\$ 17,725,533.28
Senior Services	7,938,432.67
LIHEAP/Emergency	2,392,522.05
Weatherization/Energy	761,322.25
Transportation Services	777,219.65
Community Services	1,426,364.54
General & Administrative	1,641,956.64

TOTAL EXPENSES AND LOSSES**32,663,351.08****INCREASE(DECREASE) IN NET ASSETS****\$ 363,820.55****NET ASSETS BEGINNING OF YEAR****3,482,992.49****NET ASSETS SEPTEMBER 30, 2019****\$ 3,846,813.04**

SERVICE AREA PERCENTAGES



X

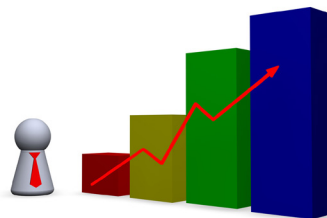
Childhood Services,
54.3%

=



%

#



MANAGEMENT TEAM

Michael J. Georgini, CCAP

CHIEF EXECUTIVE OFFICER

Kris J. Bates, CPA, CGMA

CHIEF FINANCE OFFICER

Mathew Kline, M.A., NCRT, CCAP

CHIEF OPERATING OFFICER

Sherry Meikrantz, PHR

HUMAN RESOURCE DIRECTOR

Serrena Serrano, NCRT

COMMUNITY SERVICES DIRECTOR

Heidi L. Rand

EARLY LEARNING PROGRAMS DIRECTOR

Steve Homan, M.A., NCRT

SENIOR SERVICES DIRECTOR

Karen Schulz, NCRT

WEATHERIZATION PROGRAM DIRECTOR

Janine Hammett, RN, S.A.N.E.

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The MFCS Board had a visit from Congressman Daniel Webster who spoke to the Governing Board Members on how important the services are that Community Action Agency's provide. Congressman Webster thanked MFCS for what we do for individuals, families and communities.



Yearly ROMA Training



Community Action Conference



Hosting the FACA Quarterly Board Meeting



Fall Parade Fun with Head Start



MFCS' Head Start/Early Head Start program

...applied for and received an expansion grant to provide expanded Early Head Start services for children ages 0-3 in Hernando and Volusia Counties. This expansion ensured MFCS Head Start/Early Head Start was able to positively impact an additional 120 families.

Through the expansion, MFCS Head Start/Early Head Start opened ten classrooms in Hernando and Volusia Counties. This expansion increased MFCS' Head Start/Early Head Start's presence and impact at Hope Place. Hope Place is a transitional housing and social work setting for families impacted by homelessness.

With the expansion of MFCS Early Head Start programs, hiring of staff was, and continues to be, essential. MFCS Head Start/Early Head Start began a hiring initiative, "Building an Awesome Team". This initiative encourages current staff to recruit new staff members. Each qualified employee referral, enters the staff member hired into a raffle for a monthly prize. If the individual referred by agency staff is hired and stays with the agency for at least 6 months, the staff member receives a gift card from a local store.

IN RECOGNITION:



RETIREE: Eliud Rodriguez
Senior Services, Case Manager and
Service Coordinator
5/28/13 - 8/30/19

RETIREE: Matlene Lindsey
Senior Services, Meal Site Aide
6/9/98 - 7/8/19



Marquitta Head, Disability Services Specialist, provides support to Volusia teaching staff. Marquitta's support includes; ensuring children's Individual Education Plans are implemented, and provides insight regarding children's various behavioral concerns. Marquitta's success is reflected not only by her dedication to the children of Volusia county, but she also highlights the success of the Head Start program. Marquitta was also a Head Start student.



De'Lillian Richardson, Medical/Oral Healthcare Coordinator, a community partnership with Premier Dental Bus. Through this partnership, the bus has come to the Hernando and Spring Hill sites to provide dental screenings for Early Head Start children, and dental examinations for Head Start children. Additionally, De'Lillian has obtained her Emergency Medical Technician Certificate.

THANK YOU PARTNERS AND SUPPORTERS

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Department of Energy
Department of Elder Affairs
Department of Health and Human Services
Elder Options
Florida Commission for the Transportation Disadvantaged
Florida Department of Economic Opportunity - DEO
Florida Department of Transportation (FDOT)
Florida Network of Children's Advocacy Centers (FNCAC)
Meals on Wheels of America
National Children's Alliance (NCA)
Office of Head Start
Office for Victims of Crime
Senior Connection Center, Inc.
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United Way of Hernando County
United Way of Pasco County
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