

MID FLORIDA
COMMUNITY SERVICES, INC.



*Where CARE is given,
and HOPE is fostered.*



Mid Florida Community Services, Inc. Annual Report 2017-2018

P.O. Box 896, Brooksville, FL 34605 | 352-796-1425 | www.mfcs.us.com

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MANAGEMENT TEAM

Michael J. Georgini, CCAP
CHIEF EXECUTIVE OFFICER

Kris J. Bates, CPA, CGMA
CHIEF FINANCE OFFICER

Mathew Kline, M.A., NCRT
CHIEF OPERATING OFFICER

Sherry Meikrantz, PHR
HUMAN RESOURCE DIRECTOR

Serrena Serrano, NCRT
COMMUNITY SERVICES DIRECTOR

Heidi L. Rand
EARLY LEARNING PROGRAMS DIRECTOR

Steve Homan, M.A., NCRT
SENIOR SERVICES DIRECTOR

Karen Schulz, NCRT
WEATHERIZATION PROGRAM DIRECTOR

Janine Hammett, RN, S.A.N.E.
CHILDREN'S ADVOCACY PROGRAM MANAGER

Michelle Hale
TRANSPORTATION COORDINATOR

Chad Johnston, BS CIS
IT DIRECTOR

David Grant
FACILITIES DIRECTOR

Clarence Lovelace
FACILITIES DIRECTOR

Mission Statement

To strengthen partnerships,
mobilize resources,
and provide integrated
services that promote self-
sufficiency for targeted
individuals and families.

Community Action Promise

Community Action changes
people's lives, embodies
the spirit of hope, improves
communities and makes
America a better place to
live. We care about the
entire community, and we
are dedicated to helping
people help themselves and
each other.

Tommy Blackmon Board Chair

Dear Friends, Community Partners and Supporters,

I am very pleased to share with you our 2017–2018 Annual Report.

We continue to offer programs and services dealing with our clients' quest to meet their basic needs, such as client healthcare, nutritional services for seniors, utility assistance, affordable housing, employment and job training, early education, transportation and weatherization. These issues were identified by the 2015 Mid Florida Community Services Needs Assessment, which is done every three years. In the future, the Strategic Plan will be developed every three years, instead of every five years, to coincide with the Community Needs Assessment results.

I am happy to report that the latest funding from Congress provided us with a financial increase in all of our programs for the current funding year. As a result, our agency is in the best financial condition we have ever been in.

Based upon a recent review, our Head Start program has again been recognized as a Program of Excellence by the National Head Start Association. Nationally, less than 1% of the Head Start programs achieve this distinguished status.

It is my privilege to serve as Chair of such an essential organization that strives every day to assist our clients in their daily struggle to obtain economic self-sufficiency and independence. This success could not be possible without the Mid Florida Community Services staffs' daily hard work and commitment coupled with the support of the Board of Directors, supporters and community partnerships.



Tommy Blackmon
Board Chair





Michael J. Georgini, CCAP Chief Executive Officer



As we have in previous years, we have risen to each new challenge, strengthening our staff and our agency.

We have completed the Needs Assessment, which provides us with new comprehensive needs in our communities. We are now in the process of developing a new three-year Strategic Plan to address the needs in all seven counties we serve.

Mat Kline has completed his first year as Chief Operating Officer. His strong leadership skills have provided each program with a new sense of direction. Mat is currently in the process of obtaining his CCAP (Certified Community Action Professional).

This past summer, we successfully certified eight (8) ROMA Trainers, making Mid Florida Community Services one of the few agencies in the southeast to have a large number of ROMA Trainers on staff.

Steve Homan, Senior Services Director, successfully completed the transition into Polk County with twelve (12) meal sites currently serving the community, as well as, a home delivered meal program. With the addition of Polk County, we expect to serve more than twice as many meals compared to previous years.

Our Veterans Transportation program, providing rides to the veteran and their spouse for only \$1 each, has been an overwhelming success. Currently we provide more than 400 rides per month to our veterans.

Additionally, we have received funding increases in all programs, which will allow us to serve more and provide a greater impact on our communities.

Mid Florida Community Services strives to address the Vision and Values of Community Action with the Mission in mind to effectively provide direct services and to address the needs of the low-income community.

Michael J. Georgini, CCAP
Chief Executive Officer





Back Row (left to right):

George Wanberg - Client Sector, Lake County;
Christine Norris - Public Sector, Sumter County;
Tracey Ramirez - Private Sector, Pasco/Hernando Counties;
Aaron Lyon - Private Sector, Pasco/Hernando Counties;
Donna Maas - Client Sector, Volusia County;
Steve Champion - Public Sector, Hernando County;
Board Chair, Tommy Blackmon - Client Sector, Hernando County;
(Left front):

Ida Smith - Client Sector, Hernando County;
Board Vice-Chair Doug Childers - Private Sector, Sumter County;
Doris McWilliams - Public Sector, Volusia County

Not pictured:

Secretary/Treasurer, Jennene Norman-Vacha - Private Sector, Hernando County;
William Kleinsorge - Public Sector, Sumter County;
Kim Price - Private Sector, Pasco/Hernando Counties;
Evone Jackson - Client Sector, Sumter County;
Christina Sowers - Public Sector, Pasco County

Board of Directors



Board Chair
Tommy Blackmon
Client Sector



Board Vice-Chair
Doug Childers
Private Sector

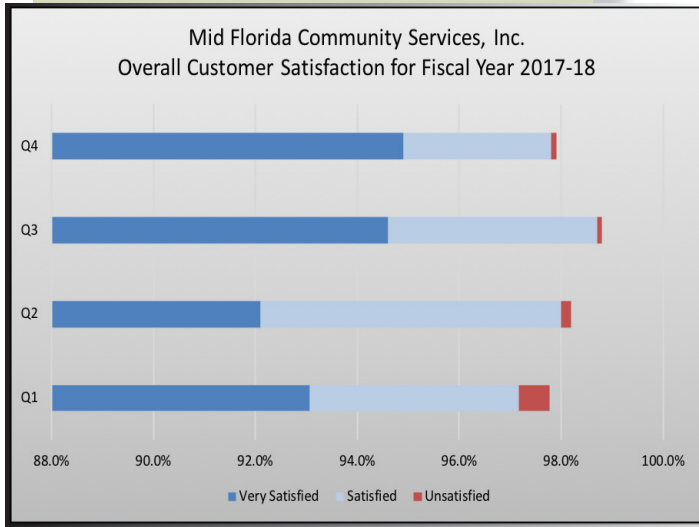


Secretary/Treasurer
Jennene Norman-Vacha
Private Sector



YEAR IN REVIEW

Client Satisfaction Rate:



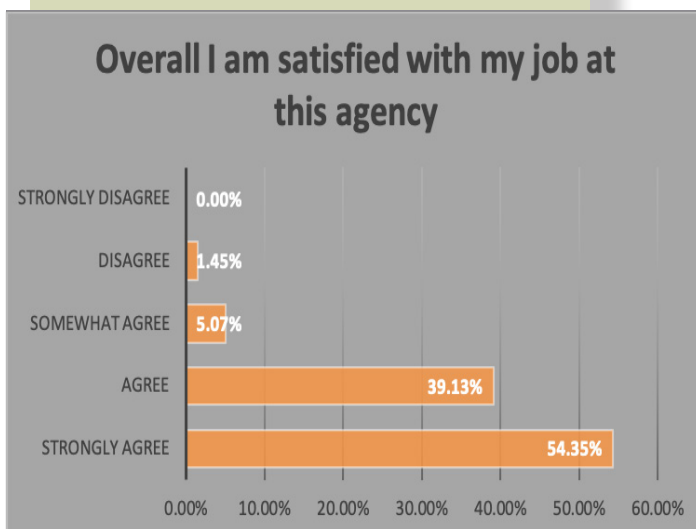
2017-18

NEW
Head Start &
Early Head Start
Facility in Volusia
County
Hope Place

NEW
Mission
Statement

8
Certified ROMA
Trainers

Employee Satisfaction Rate:



5th
Annual
CAC Purse Bingo
Fundraiser
Success!

NEW
Head Start & Early
Head Start Facility
in Holly Hill -
Oak Ridge Street

NEW
Addition of Polk
County Senior
Services

NEW
Community Needs
Assessment

Overall
**MFCS served over 24,000 individuals and
almost 10,000 families**

Community Services

- 7** Individuals completed a GED
- 56** Individuals completed an AA Degree, BA Degree or Technical Training
- 7** Individuals obtained a job
- 52** Individuals secured a "Living Wage" job
- 6,096** Households received energy assistance to restore or prevent their electricity from being disconnected
- 1,250** Households received emergency food assistance
- 117** Households received emergency assistance for rent/mortgage, car repairs, temporary shelter or medical care

Head Start/Early Head Start

- 1,169** Families and **1,275** children served between Head Start and Early Head Start

Senior Services

- 173** Volunteers donated **19,452** volunteer hours to needy seniors
- Over **10,000 lbs.** of pet food was delivered to homebound seniors
- Over **180,000** congregate meals served to more than **1,100** hungry seniors
- Over **160,000** home delivered meals served to nearly **800** homebound seniors

Children's Advocacy Center of Hernando County

- 806** Children and non-offending caregivers were provided with **6,541** services

Trans Hernando

- Trans Hernando has driven **208,600** miles providing rides to over **1,000** un-duplicated clients during **21,323** trips
- As a result of the Veterans \$1 ride program, a total annual cost of \$**16,477** has been saved for veteran clients

Weatherization

- 79** Total homes weatherized gave a decrease in an energy burden for families as a result of weatherization services



Rosa (Pasco County)...

came to Mid Florida Community Services, Inc. with a goal to complete a Phlebotomy Program.

She was accepted in the Family Self-Sufficiency Program on June 8, 2017.

Mid Florida Community Services, Inc. assisted Rosa with tuition, books and supplies, uniforms, testing and graduation fees. She received her Certificate for Phlebotomy on December 14, 2017.

Latonia (Pasco County)...

came to Mid Florida Community Services, Inc. with a positive attitude and strong determination to complete a Home Health Aide Program.

She was accepted in the Family Self-Sufficiency Program on January 26, 2018.

Through her dedication and the assistance with tuition provided by Mid Florida Community Services, Inc., she received her Certification on February 22, 2018.

Upon completing the training, she was hired and is now gainfully employed as a Home Health Aide.

Dana (Pasco County)...

was introduced to Mid Florida Community Services, Inc. (MFCS) Family Self-Sufficiency Program (FSSP) while receiving assistance with her electric bill through the Low-Income Home Energy Assistance Program (LIHEAP).

She was a stay-at-home mom and working toward completing her Associates Degree. Dana was accepted into the Family Self-Sufficiency Program in July 2015.

Dana's goal was to complete her Associates of Art Degree. Through support services, she received assistance with tuition, textbooks, and energy assistance. After completing her Associates Degree in February 2016, Dana remained in the Family Self-Sufficiency Program to obtain a Bachelor's Degree. On May 2, 2018, Dana graduated with a Bachelor's in Supervision and Management with a concentration in Organization Administration.



Community Services

SUMMARY OF SERVICES

- COMMUNITY SERVICES BLOCK GRANT (CSBG)
- FAMILY SELF-SUFFICIENCY PROGRAM (FSSP)
- LOW INCOME HOME ENERGY ASSISTANCE PROGRAM (LIHEAP)
- EMERGENCY HOME ENERGY ASSISTANCE FOR THE ELDERLY (EHEAEP)

IMPROVED LIVES

7 Individuals completed a GED

56 Individuals completed an AA Degree, BA Degree or Technical Training

7 Individuals obtained a job

52 Individuals secured a “Living Wage” job

COMMUNITY IMPACT

6,096 HOUSEHOLDS RECEIVED ENERGY ASSISTANCE to restore or prevent their electricity from being disconnected

1,250 HOUSEHOLDS RECEIVED EMERGENCY FOOD ASSISTANCE

117 HOUSEHOLDS RECEIVED EMERGENCY ASSISTANCE for rent/mortgage, car repairs, temporary shelter or medical care



A New Start...



Kevin M. (Citrus County)...

came to Mid Florida Community Services, Inc. (MFCS) on July 18, 2017. Kevin was unemployed and wanted to further his education. He enrolled in school at Nature Coast EMS, for the Emergency Medical Technician Program.

Through support services, MFCS assisted Kevin with supplies, uniforms, transportation assistance to get to class, and the EMT State Exam fee.

Kevin successfully completed the EMT program and graduated in January 2018. The following month, Kevin obtained a full-time job at Nature Coast EMS as a certified Emergency Medical Technician.



Victor R. (Pasco County)...

came to Mid Florida Community Services, Inc. in January 2018. Victor was seeking assistance in pursuit of his goal to complete the Aviation Maintenance Program and become a Power Plant Mechanic.

Victor was accepted in the Family Self-Sufficiency Program on January 05, 2018. MFCS assisted Victor with tuition, supplies, and testing fees.

Through Victor's hard work, he graduated from National Aviation Academy on June 28, 2018. After receiving his certification as an Aviation Mechanic on January 22, 2018, he received his diploma of Occupational Associate Degree on June 21, 2018.

Upon successfully completing the program, he was offered a job with a company in Georgia, and is now gainfully employed as an Aircraft Technician.

To a Better Life.



David L. (Citrus County)

came to Mid Florida Community Services, Inc. on January 17, 2018. David was a volunteer fire fighter, enrolled in the Nature Coast EMS, for their Emergency Medical Technician Program.

Through support services, Mid Florida Community Services assisted David with paying his tuition and uniforms for class.

David successfully completed the EMT Program and graduated in June 2018. David then went on to successfully complete the state exam.



Aimee C. (Hernando County)...

first came to Mid Florida Community Services, Inc. on August 16, 2017. Aimee was unemployed, doing volunteer work with the Fire Department. She enrolled in Pasco Hernando State Colleges' Fire Academy.

Through support services, Mid Florida Community Services assisted Aimee with tuition, uniforms and books, the application fee for the State Exam, and the Candidate Physical Ability Test (CPAT).

Aimee successfully completed the Fire Fighting program and graduated on December 13, 2017. She met all the requirements for the Emergency Medical Technician of the State of Florida, as required by the Bureau of Fire Standards and Training, as well as, the requirements of Florida Statutes and rules and regulations of the Division of State Fire Marshal.

She is now employed as an Emergency Medical Technician.



HEAD START & EARLY HEAD START are nationwide, federally funded programs that promote school readiness by enhancing the social, physical, & cognitive development of children ages 0-5.

SUMMARY OF SERVICES

- Education
- Disability Services
- Family Engagement
- Health



Who We Served:

40.5% Hispanic
31.2% African American
20.4% White
6.6% Biracial
1.3% Other



- **10 CLASS Reliable Staff**
- **Our Staff's CLASS Scores were higher than the National Average in all three sections**
- **70 Community Partnerships**



Head Start/Early Head Start

1,169 FAMILIES AND **1,275** CHILDREN WERE SERVED
BETWEEN **HEAD START** AND **EARLY HEAD START**

HEAD START STATISTICS

- 99%** of children are up-to-date on their immunizations
- 89%** of newly enrolled children completed developmental, sensory and behavior screenings within 45 days
- 100%** of families needing emergency crisis intervention received our assistance. (i.e. food, shelter, clothing, etc.)
- 100%** of families needing substance abuse treatment received our assistance
- 85%** of families needing health education received our assistance
- 83%** of families needing financial literacy education received our assistance

EARLY HEAD START STATISTICS

- 95%** of children are up-to-date on their immunizations
- 84%** of eligible children received early intervention services
- 100%** of families needing emergency crisis intervention received our assistance
- 100%** of families needing ESEL classes received our assistance
- 100%** of families needing health education received our assistance
- 74%** of families needing financial literacy education received our assistance
- 2.7%** of children served were in foster care



Head Start
Mid Florida Community Services
Early Head Start





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Mid Florida Community Services, Inc. was selected to provide quality child care for Hope Place through a competitive grant process. This site is a part of Halifax Urban Ministries and it is located in Daytona Beach, Florida. The Hope Place community is designed to be a co-located social service network to families during housing transition. There are currently two Early Head Start classrooms and one Head Start classroom at the site. This opportunity directly aligns with the Head Start Program Performance Standards that identify homelessness as a priority. Having opened on August 18, 2018, Hope Place already provides early learning and care to over 30 children!

Hope Place is a fresh start for families with children that have been displaced from their homes. Guests will be admitted based on referrals from social service agencies and pre-screened during their intake to make sure their background makes them a good candidate to live in a family center and neighborhood. Hope Place will provide a safe, stable environment with the resources needed for families to quickly move on to their own permanent housing and self-sufficiency.





“My name is Zaidelix Diaz. I’m the mother of four beautiful kids. I came to Florida from Puerto Rico after Hurricane Irma and Maria. I came full of energy, dreams and hope, having in mind that it was going to be difficult, but I never thought it was going to be a nightmare.

I was treated like an immigrant in most places. I was told that the government will help us here, so I left (behind) a good job, my house and everything we built for years thinking that Florida was going

to be a better choice. I was exhausted trying to find help, and I was thinking of going back to Puerto Rico when I asked myself, “What should I do?” So, I went to Head Start in DeLand and just when I was gonna give up, I met Julyette Santiago [family advocate]. She was the first person to be kind and good to me. I felt that I was at home, safe and loved. I remember going to sleep that night thanking God for putting her in my life because she gave more than a service that day, she gave me back my hope.

A few days later, Ms. Santiago called me to tell me that they accepted my twins in Head Start. I was looking for a better job full time, trying to figure it out, and survive. I didn’t have a car, so for me it was almost impossible to get the kids to school or pick them up. So with tears in my eyes I had to tell Julyette that I couldn’t take the opportunity.

A few months later with a lot of struggle, I was working a full-time job in DeLand and we were not homeless anymore. We found a house, so I went again to Head Start in DeLand to speak with Julyette, but they said that she was in the hospital and I was so sad. What could happen to the only person that has been kind to me? So I called every other day until finally she answered the phone. I was so impressed that she remembered me. I felt so blessed just to talk to her. I asked her that day if I can apply for the kids again and thank Head Start so much for a second opportunity. Today, my kids are in Head Start thanks to her and because of this program I’m able to work in peace knowing that my kids are in good hands and learning before they go to kindergarten. I brought my mom with me so she can help me with my kids and I also want to thank Head Start for giving my mom a part-time job since she was volunteering in my kids’ classroom. This program gave my family hope, opportunity and love. I hope that one day I can also be part of this team and help and change people’s lives like they have done with mine. I will always be grateful. For one more time, thanks Head Start and team for all your help.”

With love, Zaidelix Diaz



Julyette is the Family Advocate for WVEC, as well as covering Blue Lake and Woodward due to staff shortages. Julyette has also been recently promoted to Family Services Specialist.





Ms. Beryl R. came to Mid Florida Community Services, Inc. at the recommendation of her insurance provider. Under the Community Care for the Elderly program she is receiving Homemaking and Personal Care.

At 91 years of age, Ms. Beryl needs some assistance. The personal care assistant, Gloria, helps on her visits to do many chores to help make life easier, such as; cleaning, shopping, massaging her legs, and even painting her finger nails.

After spending most of her life helping others all over the world, Ms. Beryl is now residing in Oxford, Florida on a limited income. She was born in 1927 in British Guyana, the sixth child of eleven. Her father worked at the American Embassy in Guyana as an accountant.

In 1940 at the age of 23 years, she traveled to England to receive an education in becoming a nurse and midwife. She graduated and received her certificate in 1954. She traveled to countries such as Switzerland, then to the United States in New York and California. She later moved to work in Africa in Liberia and Nigeria. Eventually moving to Florida in 2003 at the age of 76, then to Oxford in 2017.

HOME CARE FOR THE ELDERLY (HCE)

This program provides a monthly stipend to seniors to utilize at their discretion for purchases to address their daily needs.

CONGREGATE MEAL SITES

These sites offer free nutritious meals to seniors as well as an opportunity for social interaction.

MEALS ON WHEELS

A home meal delivery service that delivers quality food daily to seniors who otherwise may not have access to healthy, nutritious meals.

RESPIRE CARE

Provides a break to allow caregivers of seniors to conduct personal business (i.e., shopping, hair care, socialization, etc.)

COMMUNITY CARE FOR THE ELDERLY (CCE)

This is a program where seniors are assigned to a Case Manager who routinely assesses and address their personal health, nutrition and home care needs.

ALZHEIMER 'S DISEASE INITIATIVE (ADI)

This program serves clients of all ages and provides respite care to caregivers of those struggling with the disease.

PETS ON WHEELS

This is a home delivery service that delivers dog/cat food to seniors in an effort to prevent them from sharing human food with their pets due to financial struggles.

Senior Services

SUMMARY OF SERVICES

- COMMUNITY CARE FOR THE ELDERLY
- HOME CARE FOR THE ELDERLY
- ALZHEIMER'S DISEASE INITIATIVE
- MEALS ON WHEELS
- CONGREGATE MEAL SITES
- RESPITE CARE
- PERSONAL CARE
- HOMEMAKER SERVICES
- PETS ON WHEELS
- ADULT DAY CARE
- EMERGENCY ALERT RESPONSE
- TELEPHONE REASSURANCE

*173 volunteers donated 19,452
volunteer hours to assist seniors
in need*

*Over 10,000 lbs of pet food
were delivered to homebound
seniors*

26 Total partnering agencies

COMMUNITY IMPACT

Over 2,000 seniors served

Over 10,000 telephone reassurance calls

Over 25,000 emergency response alerts managed

Over 180,000 congregate meals served to more than 1,100 hungry seniors

Over 160,000 home delivered meals served to nearly 800 homebound seniors

Over 33,000 rides provided to meal sites

Welcome Polk County

2018 was an expansion year for Senior Services as we assumed the Nutritional Program for Polk County. We were very pleased and honored to be able to continue serving those in need in this community. We now manage fourteen congregate meal sites, as well as, provide Home Delivered Meals, Homemaking, Adult Day Care, Nutritional Education, Telephone Reassurance, Transportation to Congregate Meal Sites, Outreach and In-Home Respite to needy seniors in Polk County.

Designer Purse Bingo

The Children's Advocacy Center of Hernando County (CAC) held their 5th Annual Designer Purse Bingo on Friday, September 21, 2018. Tickets sold out more than three weeks ahead of the big event with almost 400 people in attendance including our very own board members. More than \$33,000 was raised!



(Stock Photo)

There is a young man aged 12 that was referred to the Children's Advocacy Center (CAC). He was a victim of sexual abuse from his uncle and his uncle's girlfriend. While living with his mother, he also experienced exposure to drugs and physical abuse to himself, his brother and his mother, at the hands of his mother's boy friends.

This young man was then placed with his father, who had a history of drug abuse and criminal activity. However, his father is recovered now and the young man lives with him, his step mother and four other siblings. After being 'Baker Acted' over 56 times, he still had not received the proper treatment to work through his trauma. He was brought to the CAC where he received the care of the CAC staff and the Child Protective Team (CPT) and his therapist Dr. Cindy. He was taught how to problem solve and reach out for help. He has learned what integrity is and he is able to practice the true definition.

Together, the CAC worked with Department of Children and Families (DCF), Youth and Family Alternatives (YFA), Guardian Ad Litem (GAL) and legal as a team to get him the help he needed.

Children's Advocacy Center

SUMMARY OF SERVICES

The Children's Advocacy Center of Hernando County is dedicated to reducing trauma to victims of child abuse and their families through intervention, prevention and education.

The CAC Provides trauma-focused therapy and other counseling services to child victims and their non-offending family members to begin the healing process.

COMMUNITY IMPACT

806 Children and non-offending caregivers were provided with **6,541** services in 2017-18 for the following abuses:

- VICTIMS OF SEXUAL ABUSE
- VICTIMS OF PHYSICAL INJURY
- VICTIMS OF NEGLECT
- VICTIMS OF HUMAN TRAFFICKING
- WITNESSES TO DOMESTIC VIOLENCE
- DRUG ENDANGERED CHILDREN
- EXPOSURE TO PORNOGRAPHY
- CHILD DEATH

Working in Partnership with:

University of Florida's Child Protection Team
State Attorney's Office
Hernando County Sheriff's Office
Florida Department of Children and Families
Kid's Central, Inc.
Florida Department of Law Enforcement



Florida Office of
Attorney General





DR. & MRS. BENNINGER

The Benningers have been riding with us since 2015. This past year, Dr. Benninger, a military veteran, was placed in an assisted living facility. We have the privilege of taking his wife, Barbara, to visit him almost every day. In addition to these visits, we also take the couple to doctors' appointments and take Barbara to the bank.

SUPPORTING OUR VETERANS

Beginning in June 2017, Trans Hernando started offering rides to our Veterans and their spouses for \$1.00 each way. Since its implementation, this program has been an immense success. We have facilitated numerous appointments for our veterans, including life sustaining dialysis and chemotherapy treatments, as well as routine doctors' appointments, counseling sessions, and grocery shopping. *Since beginning this program, we have seen an 84% increase in the number of veteran trips we have provided.*



Transportation Services

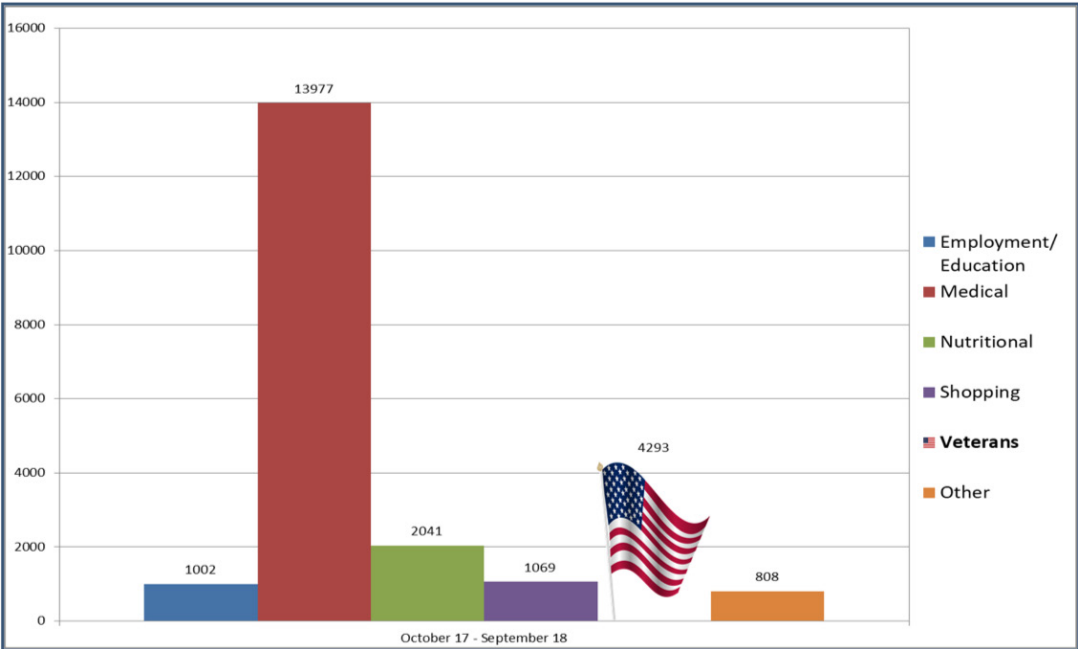
SUMMARY OF SERVICES

Trans Hernando Transportation Services are provided to the elderly, and physically, mentally and economically disadvantaged residents of Hernando County.

IMPACT ON THE COMMUNITY

TRANS HERNANDO HAS DRIVEN 208,600 MILES PROVIDING RIDES TO OVER 1,000 UNDUPLICATED CLIENTS DURING 21,323 TRIPS

AS A RESULT OF THE VETERANS \$1 RIDE PROGRAM, VETERAN CLIENTS HAVE SEEN A TOTAL ANNUAL SAVINGS OF \$16,477



Weatherization Works!

The U.S. Department of Energy's (DOE) Weatherization Assistance Program reduces energy costs for low-income households by increasing the energy efficiency of their homes, while ensuring their health and safety. The Program supports 8,500 jobs and provides weatherization services to approximately 35,000 homes every year using DOE funds. Through the weatherization improvements and upgrades, these households save on average \$283 or more every year (National Evaluation).

"Mid Florida Community Services Weatherization Program along with their contractors spared no expense when it came to talent and product. I am still in awe and will be eternally grateful for all you have done, which I could have not otherwise afforded. Fantastic weatherization program! Thank you so very, very much."

Steve, Hernando County

"Wow, just WOW! You all are the GREATEST! I am so happy and thankful for everything that was done to weatherize my home and reduce my energy consumption. I can't thank you enough. I am very satisfied with the professionalism, timeliness and efficiency of everyone involved. They were all so polite and good at what they do! Please keep up the good work and I hope this letter of thanks gives you all a small fraction of the joy you have given me. For all you have done, I sincerely thank you."

Jerry, Pasco County

Before and After Pictures



Weatherization Services

SUMMARY OF SERVICES

The Weatherization Assistance Program services are designed to reduce energy costs by improving energy efficiency in the home, while also addressing the health and safety conditions. Services are provided to eligible low-income homeowners, with priority given to those who are 60 years or older, families with disabilities, and/or families with children 12 years and younger.

8,500 JOBS SUPPORTED

\$283 ANNUAL ENERGY COST SAVINGS

18% ANNUAL HEATING CONSUMPTION SAVINGS

7% ANNUAL ELECTRIC CONSUMPTION SAVINGS

**FOR EVERY \$1.00 INVESTED IN WEATHERIZATION,
\$1.72 IS GENERATED IN ENERGY BENEFITS**



*Weatherization Works
in Florida*

79 TOTAL HOMES WEATHERIZED
decreased the energy burden for families as a
result of weatherization services.

3 - HOMES IN SUMTER COUNTY

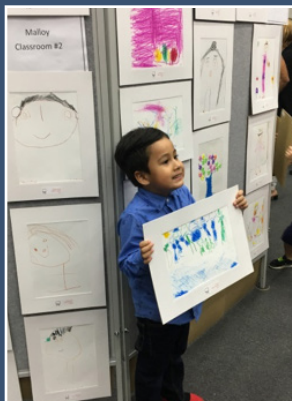
8 - HOMES IN CITRUS COUNTY

11 - HOMES IN HERNANDO COUNTY

28 - HOMES IN PASCO COUNTY

29 - HOMES IN VOLUSIA COUNTY





Partnership...

Eight years ago, Pam Coffman, Education Curator from the Museum of Art – DeLand reached out to MFCS Head Start to partner with them to write a grant to PNC Bank, which provides volunteers to educate our students on the arts. The Head Start Education Team wrote curriculum to incorporate into the grant. “Arts on the Grow” was funded and has been implemented at six Head Start sites in West Volusia. While no longer funded by PNC Bank, this program has continued to enable our children to develop the control of small muscles for using utensils, self-care, build and explore, cooperate with others, develop friendships with peers, develop an interest in varied topics and activities including the desire to learn creativity and independence in learning, and develop the ability to begin and finish activities with persistence and attention. From this, our children learn to develop the ability to recognize, understand and analyze a problem and draw on the knowledge or experience to seek solutions to a problem, develop the use of symbols or objects to represent something else, and develop the ability to comprehend, understand and use language.

At the beginning of the year, each family is given the opportunity to learn more about Arts on the Grow and tour the museum facility. Throughout the program year, three artists are provided a stipend by the museum and visit each of the six centers to do art projects with the children. Starting this year, the program has grown to also provide us with volunteers who provide storytelling to the children at every center every other month. The children also get the opportunity to go on a field trip to the museum during the year. At the end of each program year, the children create artwork of their own to be displayed at the museum during an exhibit night hosted by the museum for families to come and view their child’s artwork. We are so grateful to the Museum of Art – DeLand for expanding our children’s creativity and imagination through art and storytelling!



In Recognition

Farewell to our retirees



STEPHEN HADER
Senior Services, Service Coordinator
7/18/11 - 6/5/18

Lawrence Joergens
Maintenance II
9/4/06 - 6/29/18



Carmen Villanueva-Manrique
Head Start, Family Advocate IV
6/4/07 - 7/27/18

CARLINA LINDO - 10/3/90 - 7/27/18
HEAD START, FAMILY ADVOCATE II

A Mom, Head Start Parent, Classroom Volunteer, College Graduate and Family Advocate

Carlina has spent the last 25 years as a dedicated family advocate servicing the families in Hernando and Sumter Counties.

When you ask Carlina what is her favorite thing about being a family advocate, she'll tell you everything! Carlina truly enjoys building and cultivating relationships with the children and families within the community.

Mid Florida Community Services, Inc. would like to express our gratitude and recognition of Carlina's years of service, as well as, her passion to help continue foster and nurture the families we service within the community.

MARTHA LAWSON - 4/24/78 - 12/31/18 celebrated 40 years with MFCS Head Start!
HEAD START, FAMILY ADVOCATE IV

Martha started as a volunteer Assistant Teacher and was later hired on April 28, 1978. Martha has worked as a Teacher Assistant, Teacher, Parent Involvement/Social Service Coordinator and Family Advocate.

Martha said, "This agency gave me the opportunity to become a self-sufficient parent. I started my goals as a Head Start parent and once I was employed I succeeded in attaining my certifications as well as my AA/BSW degrees. Although there were many challenges, my goals have become an opportunity to assist many of our parents. I take great humbleness in leading the way as an example to others not to give up. Also, Mid Florida Community Services has worked very hard to make changes on behalf of the staff, families and children for the benefit of social and economic needs."

When asked what has kept her working with the agency for so long, Martha said "Being a member of the community when I am out and about. I enjoy when a past or present parent, as well as a past Head Start child, comes up and thanks me for my dedication and the work that was done. I feel delighted to know their life is a success. I am thankful to God for allowing me to be a leader in our community."

Financials

Mid Florida Community Services, Inc.

Statements of Activities

Fiscal Year Ending September 30, 2018

REVENUES

Grants	\$	24,247,759
Interest	\$	4,423
Revenue Fees	\$	145,685
Local Monies	\$	1,686,351
Program Income	\$	158,467
In-Kind	\$	3,734,458

INCREASE IN UNRESTRICTED NET ASSETS	\$	29,997,145
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EXPENSES

Early Childhood	\$	16,363,951
Senior Services	\$	6,689,390
LIHEAP/Emergency Assistance	\$	2,193,419
Weatherization/Energy Conservation	\$	641,053
Transportation	\$	850,897
Community Services	\$	1,017,163
General and Administration	\$	1,512,390

TOTAL FUNCTIONAL EXPENSES	\$	29,268,267
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NET INCREASE (DECREASE) IN UNRESTRICTED NET ASSETS	\$	708,878
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NET ASSETS, BEGINNING	\$	2,771,329
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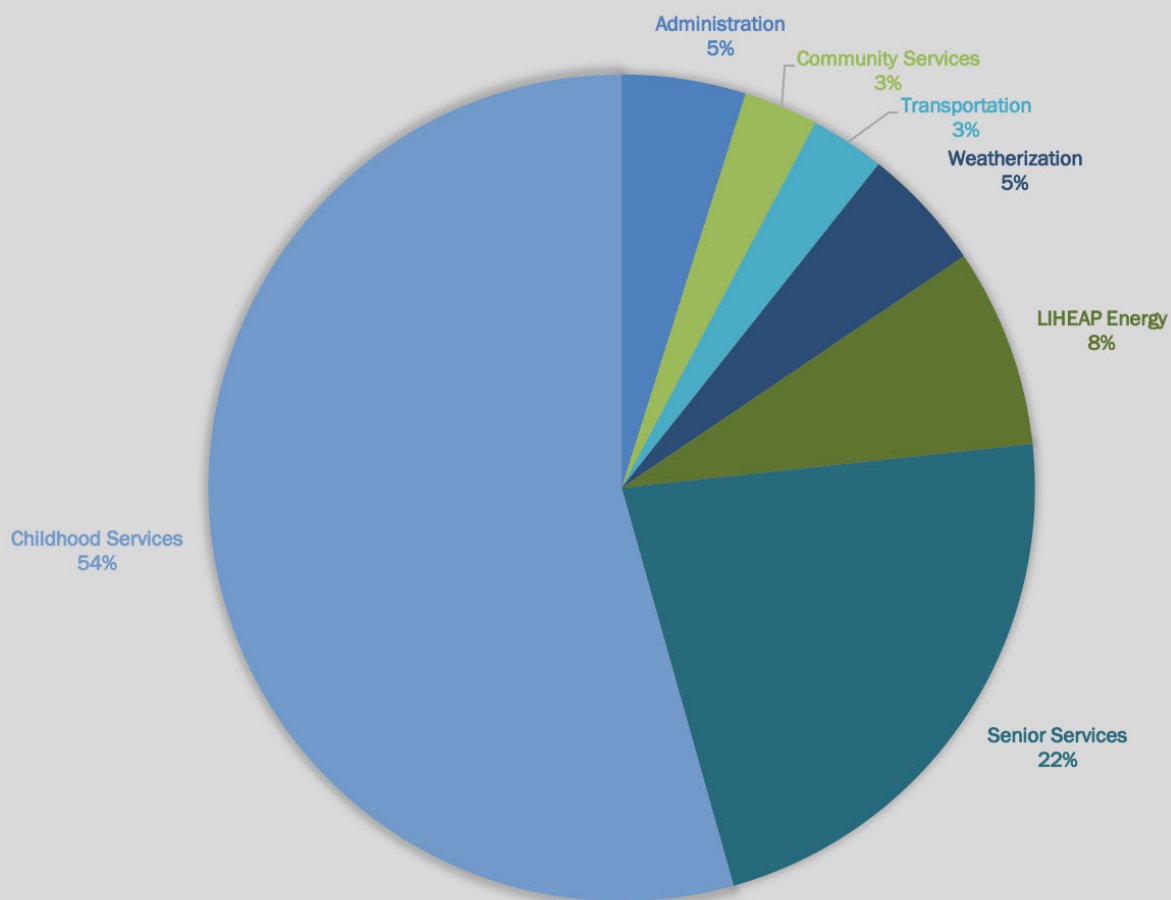
NET ASSETS, ENDING	\$	3,480,207
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Mid Florida Community Services, Inc.

Service Area Percentages

Fiscal Year Ending September 30, 2018

SERVICE AREA PERCENTAGES



Thank you Partners & Supporters

FUNDING AGENCIES

Department of Elder Affairs
Department of Health and Human Services
Elder Options
Florida Commission for the Transportation Disadvantaged
Florida Department of Economic Opportunity - DEO
Florida Department of Transportation (FDOT)
Florida Network of Children's Advocacy Centers (FNCAC)
Meals on Wheels of America
National Children's Alliance (NCA)
Office for Victims of Crime
Senior Connection Center, Inc.
Sumter Board of County Commissioners
United Way of Volusia-Flagler Counties
United Way of Hernando County
United Way of Pasco County
Wells Fargo Bank

CORPORATE AND CIVIC SPONSORS/PARTNERS

DEX Imaging
Duke Energy
Enterprise Fleet Management
Florida Power and Light
General Federation of Women's Clubs (FGFWC)
The Hogan Law Firm
Kiwanis of Brooksville Ridge
Kiwanis Club of the Adventure Coast
LassiterWare
The Museum of Art Deland - Arts on the Grow
Reading Pals
The Rotary Club of Brooksville
Sun Trust Bank
WREC, Inc.



BUSINESSES AND ORGANIZATIONS

Accuform
American Gun & Pawn
AT&T
Trevor Barlow
Bayfront Health Brooksville/Spring Hill
Belk
The Bingo Company
Bobby Meadows Printing, Hernando
Brian's Place
Bridge Club of Holly Hill
Tricia Buzzone, John Maxwell
Carter Foreman PLLC
Century 21 Alliance Realty
City of Brooksville, Hernando
City of Bushnell, Sumter
City of DeLand Fire Department
City of DeLand Police Department
City of Sumterville, Sumter
City of Wildwood, Sumter
Clerk of Circuit Court, Hernando
Crumbs & Roses by Christine Thompson
Dawn Center
Daytona Beach Fire Department
Daytona State College Nursing Students
Denise Moloney
Dex Imaging
Domino's Pizza
The Cloisters of Deland
Eaton Sweets
First Baptist Church of Daytona Beach
Florida Department of Children and Families
Florida Department of Health Hernando County
Florida Department of Health Volusia County

Florida Farm to School, Farm to Community,
Family Nutrition Program at UF/IFAS Extension
Fyzical Therapy & Balance Center
Groveland Community Center, Lake
Hernando Health Care Foundation
Home Instead Senior Care
Junior Service League of Brooksville
Lake County Elder Affairs Council
LassiterWare
Lucas Magazine Foundation
Maria Fritton
Mariah Lacy Photography
Mrs. Doris McWilliams
Oak Hill Hospital
Pasco Hernando State College
The Pearl Porch
Port Orange Fire Department
Publix Super Markets Charities
Representative Blaise Ingoglia and Julie Ingoglia
Rick Matthews Buick GMC
Rotary Club of Brooksville
South Lake Presbyterian Church - Clermont
Stetson University
Suncoast Credit Union;
Terlep Chiropractic, Hernando
The Day Law Office
Tinari Chiropractic
Tracie Maler Group, Keller Williams Realty
Karen Tracy
Umatilla Community Center, Lake
Union Congregational Church -Tavares, Lake
Vans, Cars & Trucks

OUR KIDS THANK
MID FLORIDA
COMMUNITY SERVICES, INC.
FOR MAKING A SAFE PLACE
FOR US

